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## Privacy Policy

Last updated: 1 February 2025

M and I Solutions (Pty) Ltd (us, we or our) operates this website compliant with the POPI Act requirements <https://www.minedustrial.co.za> (Website).

This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from our Site users. By using the Site, you agree to the collection and use of information in accordance with this Privacy Policy without influence or duress.

### 1. Information Collection and Use

We use your Personal Information for providing and improving the Site and our services. While using our site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personal identifiable information may include but is not limited to your name and contact details (i.e., information requested on the website to fill in that will be sent to our corresponding mailbox).

### 2. Communication

We may use your Personal Information to contact you with newsletters, our marketing or promotional materials and other information that is relevant to the business we conduct as set out in our website with an option for you to opt out at any time.

### 3. Security

We constantly strive to ensure the utmost protection of your Personal Information and will by no means share, sell or trade any of your personal identifiable information with any outside parties other than the purpose for which your information was collected in conducting our business. Information is shared with trusted third parties such as the operators of our website and service providers of our ERP systems, with the premise that confidentiality will be maintained by the receiving party. We apply safeguarding measures intended to mitigate the risk of

unauthorised access or disclosure of your information however we are not able to guarantee absolute security.

#### **4. Amendments to this policy**

We reserve the right to change our Privacy Policy at any time and in line with updated POPIA requirements. Updated versions will be effective immediately after posting on our website and effective from the date of posting.

#### **5. Contact us**

For any questions about this Privacy Policy or for further information, please email us at [info@minedustrial.co.za](mailto:info@minedustrial.co.za)